

LOSTOCK HALL MEDICAL CENTRE (LHMC), PRESTON
PATIENT FORUM
MINUTES – 18 October 2017

Attending:

Pat Cooper, Connie Hyde, Ruth Ryan, Doreen Singleton (Chair), Cllr David Wooldridge
David Pearson (Practice Manager)

Apologies: Margaret Eckton

A SPECIAL MEETING HELD AT THE DARDSLEY HOUSE SITE

Relocation of the Practice

- It was confirmed that the practice had completed the purchase of the Dardsley House, Brownedge Road site on 29 September 2017
- A tour was given of the premises and some of the ideas for the refurbishment were discussed
- It was explained that it is aimed to open on this site Spring/Summer 2018
- Further opportunities to comment on plans for the practice will occur during the project

Locality Working

- It was explained that the practice continues to be a member of the collaboration of 9 local practices in Longton, Penwortham, Kingsfold and surrounds, under the banner of the Ribble Bank Medical Group (RBMG)
- The Chair, Doreen, attended a meeting of patient representatives from these RBMG practices on 27 September 2017 to discuss sharing patient concerns and ideas going forward
- It was explained how LHMC will collaborate with practices in north Preston to enable 2 Saturday morning clinics per month to be continued at the practice as well as a small number of evening appointments being made available 6.30-8pm at ISSA Medical in Deepdale under the NHS England Improved Access scheme

On-Line Access For Appointments and Requesting Repeat Prescriptions

- Patient Forum members agreed to make sure they have a login so they could try out the system and promote its use to other patients
- The Patient Forum will aim to recruit a new member who can champion this particular service and demonstrate it to patients in the waiting room

NHS Choices

- Patient Forum members will encourage patients to post positive/constructive reviews and comments about the practice on NHS Choices

Date of Next Meeting

Thursday 11th January 2018 at 6.30pm – at existing Leyland Road site